HHAeXchange+ Mobile App Setup

The **HHAeXchange+ Mobile App** is free and available for download on the App Store or Google Play. *Caregivers are responsible for downloading and installing the app for setup and linking to the HHAX system.*

Step 1. Download the Mobile App



To locate and download the App, enter the keyword *hhaexchange+* in the search bar of the App Store or Google Play (as shown).

Caution: Be sure to download the **HHAeXchange+** app For Texas Users, not the older HHAeXchange mobile app.

Note: The first time you open the App, you must select your preferred language and tap **Apply**.

Includes: Spanish | Vietnamese | Chinese | Mandarin | Russian Arabic | Bengali and more!

Tap the **Language Selector** icon at the bottom center of the Log *In* page to select a different language.

Step 2. Sign up

- 1. From the Login page, tap Sign Up Here.
- On the Sign Up page, type your Email Address and a strong Password (minimum of 8 characters).
 Tip: Tap the eye icon to see your Password entry.
- 3. Type your password again in **Confirm Password**, and then tap **Sign Up**.
- 4. Log into your email and follow the instructions to proceed with on-boarding.

	← Sign Up 💡	Sign Up
* HHAeXchange	All fields are required. Email Address	
Email	Password	Email Verification Required
Password	0	
Forgot password?	 Your password must: Contain 8 - 64 characters in length Not contain your username Not contain more than 3 repeated or sequential characters Not contain any of the following words: hhaexchange, gwerty, password 	 An email has been sent to hpotter@northeasthomeservices.com. Please follow the link in the email to finish setting up your account. Return to the application after clicking the link
Sign Up Here	Confirm Password	to finish the process. If you don't receive an email, please check your spam folder.
AE -	0	
	By signing up you agree to the Terms of Use and Privacy Policy	Resence Vertification Email
	Sign Up	
© 2023 <u>HHAeXchange.</u> All Rights Reserved. Privacy Policy Terms of Use	Cancel	

Log-in Page

Sign Up Here

HHAeXchange+ Mobile App Setup

Step 3. Registering your profile

Step	Action		
1	Log in to the App upon receiving the verification email.		
2	The Finish Account Setup page is displayed, answer "How will you use this application?" Tap Perform Electronic Visit Verification (EVV) .		
3	On the Connect your Account page, type the Activation Code provided by the Agency via email or text (valid for 7 days), and tap Submit Code.		
4	Northeast Home Services Southwest Office All fields marked with an esterisk (*) are required. First Name * Last Name * Last Name * Last Name * Date of Birth * rmn/dd (yyy) Primary Phone Number Verification recurred via text message Mable Device ID Last Addition Concerned via text message		
5	Continue If the <i>Third-Party Terms</i> page is displayed, tap Accept Terms .		